



January 2024

Submission of TQM Implementation Status Report when applying for TQM Diagnosis by the Deming Prize Committee

(Effective from 2024)

The Deming Prize examination committee

"The TQM Diagnosis by the Deming Prize Committee" (hereinafter referred to as "diagnosis") is intended to help organizations promote TQM more effectively. Organizations wishing to be diagnosed are asked to select one of the following three objectives and apply for the diagnosis using the prescribed application form.

- a) Receive diagnosis and advice during the introduction or promotion phase of TQM.
- b) Receive diagnosis and advice with a view to accepting the Deming Prize or other awards.
- c) Receive diagnosis and advice in lieu of a Post-Prize Review three years after receiving the Deming Prize or the Deming Grand Prize.

In order to conduct an effective diagnosis, we also ask that "materials that provide an overview of the organization applying for diagnosis" and "materials that provide information on the status of TQM implementation" be submitted at least two months prior to the date of the diagnosis. However, the level of TQM promotion in organizations applying for diagnosis these days varies widely, and the Deming Prize examination committee decided that it would like to have some idea of the organization's TQM level at the time of application for diagnosis. Therefore, we request that you submit a "TQM implementation status report" at the time of your diagnosis application, as described below. Please note that this will be a requirement for TQM Diagnosis applications beginning in 2024. In some cases, this report may be used to determine whether a diagnosis will be performed in the year of application.

Also, although unrelated to this report, we ask organizations to submit their preferred dates when applying for the diagnosis/examination, but if a narrowly selected list of potential dates is submitted, it may not be possible to conduct it due to committee members' unavailability. Therefore, we ask that you please be considerate enough to present your preferred dates in a way that allows for a wide range of options.

■ TQM Implementation Status Report Contents

- ① The report should include a compact description of The General DTQMP with a few selections of departments.
 - Overview of the applicant organization : Provide a brief overview of the organization (including accomplishments, etc.), especially identifying the scope of the diagnosis.
 - Management Objectives and Strategies : Describe your "management philosophy, industry, business type, size, and business environment," and briefly describe your "aggressive customer-oriented management objectives and strategies" in response to these objectives and strategies.
 - Implementing and promoting TQM : Please introduce two or three characteristic activities of TQM practiced in your organization.
 - Overall Effectiveness : Whether the company is effective with respect to its management goals and strategies, and whether it has acquired the organizational capabilities necessary for future development. Please describe any remaining problems or issues and any new items you would like to implement.
 - ※ Since this year is still a trial, please candidly and briefly describe the actual situation of your organization.
- ② A4 size, approximately 10 pages, submitted electronically (both Word and PDF files) to the secretariat.
- ③ Submission Deadline: Tuesday, February 20, 2024.

Please keep the above in mind if your organization is applying for the "TQM Diagnosis by the Deming Prize Committee".