



SINGAPORE
PRODUCTIVITY
ASSOCIATION

ICQCC 2018

Assessment Criteria and
Award Tiering

[Update to Core Council Members]

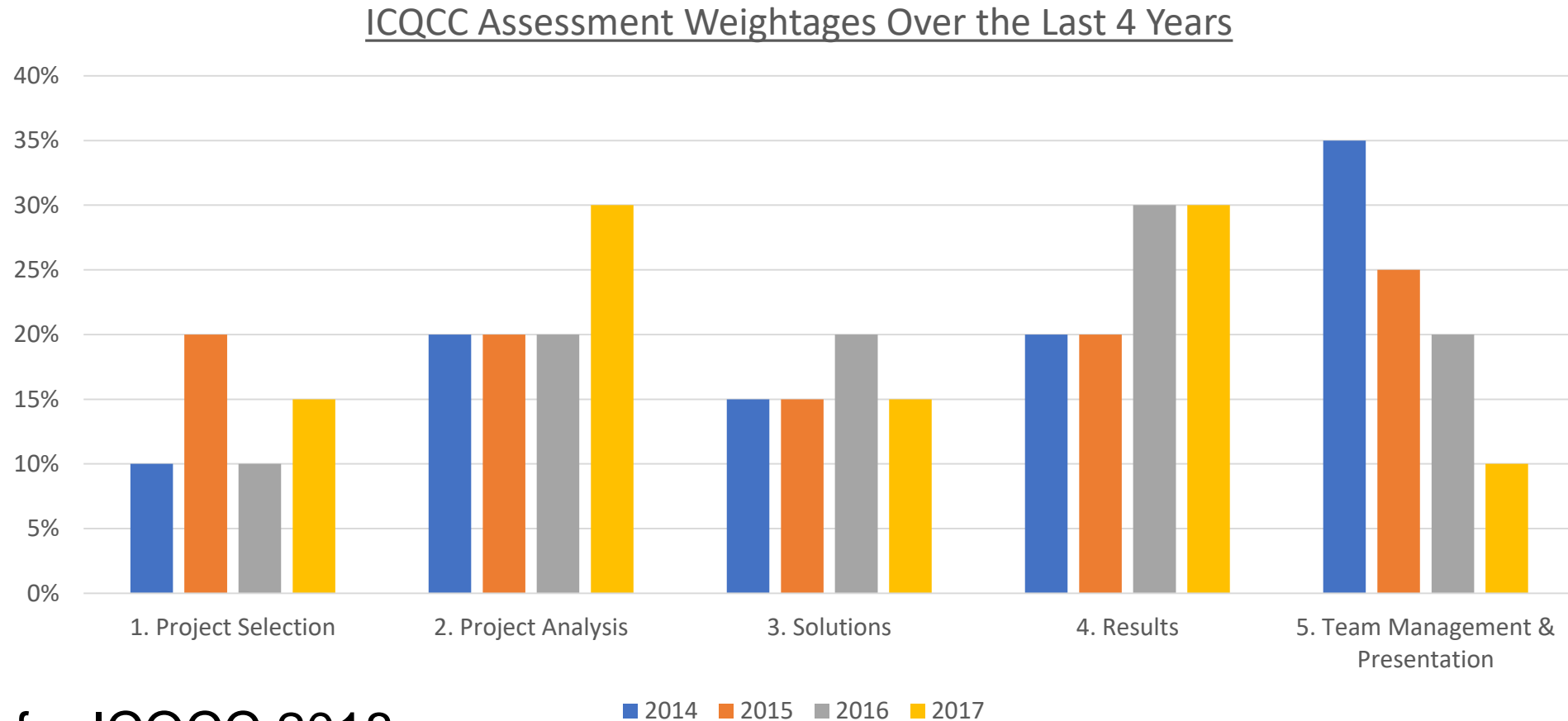
Update on Assessment Criteria & Proposed Award Tiers

Preamble

ICQCC 2018 is positioned as the inaugural ICQCC that features Business Excellence and Innovation & Quality Circles (IQC) as complementary capabilities in future-proofing organizations.

Similarly, the assessment criteria and award tiers should emphasize the importance on recognizing Innovation and Results/Impact achieved.

1. Past Assessment Criteria Summary

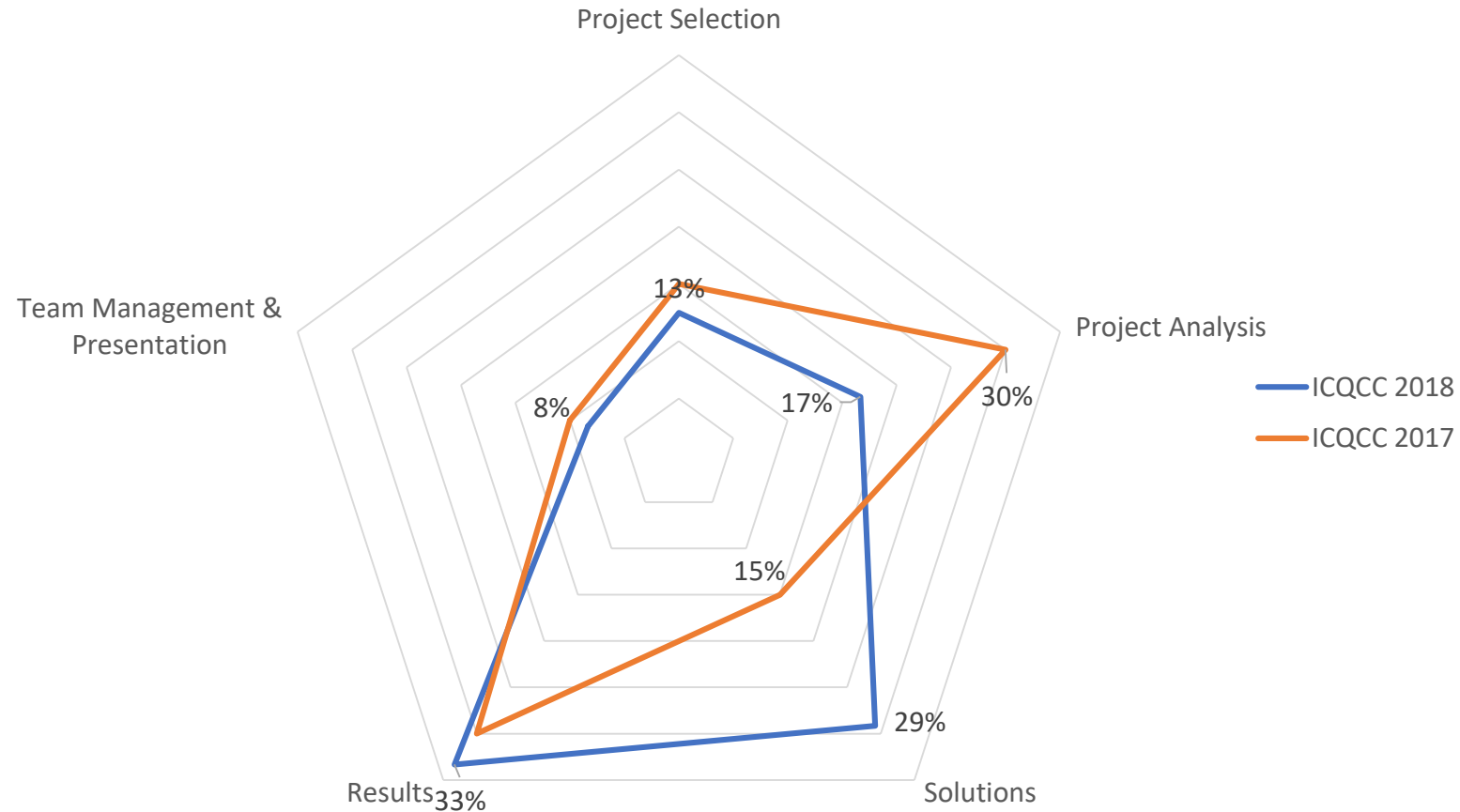


Direction for ICQCC 2018:

- De-emphasis of presentation proper to focus on achieved results will be maintained
- 2018's criteria should downplay the importance of the IQC 'process' (i.e. Components #1 & #2). Reason: the IQC 'process' should be ascribed secondary importance as nominated teams in the region have been pre-screened at local platforms
- Instead, focus predominantly on innovation demonstrated by the team/project and impact achieved, both to the organization and stakeholders (i.e. Components #3 & #4)

2. Proposed Assessment Components and Weightages

ICQCC 2018 Assessment Criteria



Direction for ICQCC 2018:

- *To better recognize projects with novel solutions and superior results, there will be a need to re-balance the previously assigned weightage vis-à-vis 2017;*
 - *Maintain 'Results' weightage at 30%. Drop 'Analysis' weightage to 20%. Increase 'Solutions' weightage to 25%*
- *The revised scoring system will allow assessors room to better reward innovative projects with commendable impact*

2. Detailed ICQCC 2018 Assessment Criteria

No.	Criteria Item	Criteria Code	Description	Points (0, 1, 3 and 5)
1	Project Selection (15 points)	1.1	Methods and/or tools used to select the project	5
		1.2	Alignment of the project to the organisation's Goals / Objectives / Vision	5
		1.3	Method and tool used for target setting; and explain the reasons	5
2	Project Analysis (20 points)	2.1	Existing situation / challenge / problem / practice / opportunity	5
		2.2	Methods and/or tools used to identify and verify possible root cause(s)	5
		2.3	Analysis of data to select the final root cause(s)	5
		2.4	Effectiveness of tools used throughout the project	5

2. Detailed ICQCC 2018 Assessment Criteria (Cont)

3	Project Solutions (25 pts)	3.1	Methods / problem solving tools used, innovative idea, best practices considered, technologies leveraged adopted used to develop possible solutions	10
		3.2	Final selection of solution(s)	5
		3.3	Innovativeness / value add or Value creation clarity from the final solution	10
		3.4	Stakeholder engagement / co- creation	5
		3.5	Implementation Plan & Implementation	5
4	Results (30 pts)	4.1	Results achieved / Productivity Improved	10
		4.2	Impact of results to the organisation's Goals / Objectives / Vision	10
		4.3	Tangible benefits achieved and reported	5
		4.4	Intangible benefits achieved and reported	5
		4.5	Sustainability of solution explained	5
		4.6	Creation of spin offs for other opportunities and/or continual improvement efforts	5

2. Detailed ICQCC 2018 Assessment Criteria (Cont)

5	Team Management and Project Presentation	5.1	Team effectiveness and contribution to the project	5
		5.2	Presentation is well organised and complete	5

Sub Total: 120 pts

Final score = $x / 120 * 100\%$

For e.g., Team A scores 95 pts.. Their final score will be:

$95 / 120 * 100 = 79$, Gold (rounded to the nearest whole number)

3. Award Tiering for ICQCC 2018

A. The following Award Tiering will be put in place:

1. Participation: < 50 points
2. Bronze: 50 to 60 points
3. Silver: 60 to 70 points
4. Gold: 70 points to 80 points
5. Star: 80 points to 100 points (maximum 10)

**Qualifying score per award tier is the final score post-calibration*

Final score = $x / 120 * 100\%$

3. Award Tiering for ICQCC 2018

B. In addition, ICQCC will recognize the best projects across the following:

1. Most Innovative Solution

2. Most Productive Solution

3. Most Impactful Solution

4. Best-in-Country

- Only 1 award per economy/country
- Team scoring will be consolidated on Day 2 PM, narrowing down on the top 5 scores per country
- Only teams whom have achieved the “Star” rank will qualify for the Platinum award. Alternatively, the Committee could agree to qualify only teams with a minimum score of 80 points for this award.
- Lead Assessors Consensus Meeting will deliberate on the final winner per country

4. Best in whole of ICQCC 2018

- To be drawn down from the pool of shortlisted teams for the country-based Platinum Award
- Lead Assessors Consensus Meeting will deliberate on the most deserving teams

Total: **27** Exclusive Awards



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