

2010 December Program Highlights

- JUSE International Seminar on TQM Dec.6-10-

2010	Morning	Afternoon
6 Dec.	<p>“Overview of TQM”</p> <p style="text-align: right;">Dr. Noriaki Kano</p> <p style="text-align: center;">-Honorary Chairman, Asian Network for Quality</p> <p><i>Meet the guru of Japanese TQM to be convinced of how TQM effectively works in an organization.</i></p> <p><i>Achieve smashing management results through total employee involvement and development</i></p>	<p>“TQM in Service”</p> <p style="text-align: right;">Mr. Noriharu Kaneko</p> <p style="text-align: center;">-Executive Director, Service Quality Management Ltd.</p> <p><i>Apply Quality Management to non-manufacturing departments and sectors right after the lecture: by clarifying the difference in ‘Quality’ and ‘Function’, as well as through visualization</i></p>
7 Dec.	<p>“Strategic Management by Policy”</p> <p style="text-align: right;">Dr. Hiroshi Osada</p> <p style="text-align: center;">-Professor, Tokyo Institute of Technology</p> <p><i>Learn how to make a difference by creating managerial strategies in a TQM manner to accomplish the optimal results from the Vice-chairman of the Deming Prize Committee</i></p>	<p>“Application of Statistical Methods”</p> <p style="text-align: right;">Dr. Shu Yamada</p> <p style="text-align: center;">-Professor, Univ. of Tsukuba</p> <p><i>Learn the clues of how to select appropriate statistical tools and methods from a wide variety to solve problems in an effective manner from a Deming examiner</i></p>
8 Dec.	<p>“Quality Assurance and Reliability”</p> <p style="text-align: right;">Dr. Kazuyuki Suzuki</p> <p style="text-align: center;">-Professor, Univ. of Electro-Communications</p> <p><i>Prevention of problems is always an ideal of management, and in view of customer satisfaction.</i></p> <p><i>Learn the concepts of QA and reliability engineering at the design stage from the Lead examiner of the Deming Prize Committee</i></p>	<p>“Daily Routine Management and Standardization”</p> <p style="text-align: right;">Dr. Katsutoshi Ayano</p> <p style="text-align: center;">- Professor, Tokai University</p> <p><i>Stretch possibilities of the fundamental framework of TQM to enjoy total employee participation, and learn how to observe the standards in a respective organization from a Deming examiner</i></p>
9 Dec.	<p>Plant Visit to “Ricoh Co. Ltd., Gotemba Plant”</p> <p style="text-align: right;">http://www.ricoh.com </p> <p><i>Enjoy a full day trip to visit one of the most environmentally-friendly plants in Japan, situated on the outskirts of Mt. Fuji. A cell production system is introduced in a very clean workplace environment, which will enable you to take a close look at the assembly process of office equipment such as copy machines. Exemplary in environmental management and the 5S activities. 1975 Deming Winner.</i></p>	
10 Dec.	<p>Plant Visit to “Nissan Motor Co. Ltd., Oppama Plant”</p> <p style="text-align: right;">http://www.nissan.co.jp/EN/index.html </p> <p><i>Make a visit to the Oppama plant of the 2nd largest auto manufacturer in Japan, surrounded by topographic variety: exquisite mountains, rivers and seas. Enjoy observing automated welding and robotic assembly process. Excellent machine maintenance by means of one of the best QCC activities in Japan: where you will have an opportunity to listen to their system. 1959/1992 Deming Winner</i></p>	