

# JUSE INTERNATIONAL SEMINAR ON TQM

February 16 - 24, 2009

## February 16 (Mon)

09:20-09:30	Welcome Address	JUSE Executive
09:30-12:30	Overview of TQM	Prof. T. Ofuji (Tamagawa Univ.)
13:30-16:30	How to Operate TQM	Mr. T. Nagafuchi (Advance N)

## February 17 (Tue)

09:30-12:30	Application of TQM in Sales I ~Overview of Seven Management Tools for QC~	Prof. T. Ofuji (Tamagawa Univ.)
13:30-16:30	Application of TQM in Sales II ~Overview of Quality Function Deployment~	Prof. T. Ofuji (Tamagawa Univ.)
17:00-19:00	Group Exercise I: Stratification	Mr. T. Eiga (y-gaya juku)

## February 18 (Wed)

09:30-12:30	Advanced Study of TQM I ~Attractive Quality Creation/TQM for Management~	Dr. N. Kano (Kano Quality Research Office)
13:30-16:30	Advanced Study of TQM II ~Quality Assurance/TQM Promotion~	Dr. N. Kano (Kano Quality Research Office)
17:00-19:00	Group Exercise II: Relations Diagram	Mr. T. Eiga (y-gaya juku)

## February 19 (Thu)

09:30-12:30	CS and Environmental Management	Mr. K. Nagahara (Ricoh Co., Ltd)
13:30-16:30	Role of Manager in TQM Promotion	Mr. K. Murakawa (Maeda Corporation)

**February 20 (Fri)**      Company Visit (1)      Sanden Corporation, Akagi Plant (Gunma)

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**February 21 (Sat)**      Free time in Tokyo Disney Sea

**February 22 (Sun)**      Sightseeing in Kanazawa

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**February 23 (Mon)**      Company Visit (2)      Aisin Keikinzoku Co., Ltd. (Toyama)

**February 24 (Tue)**      Company Visit (3)      Nagatsu Industries Ltd., Komatsu West Plant (Ishikawa)