

# JUSE INTERNATIONAL SEMINAR ON TQM

December 3 - 7, 2012 at JUSE, Tokyo

## Dec. 3 (Mon.)

09:20-09:30 Welcome address by JUSE Executive

### 09:30-12:30 Overview of TQM

Dr. Noriaki Kano, Kano Quality Research Office

### 13:30-16:30 Strategic Management by Policy (SMBP) in TQM

Dr. Hiroshi Osada,

Professor, Graduate School of Innovation Management, Tokyo Institute of Technology

## Dec. 4 (Tue.)

### 09:30-12:30 Quality Assurance and Reliability

Dr. Kazuyuki Suzuki, Professor, University of Electro-Communications

### 13:30-16:30 Application of Statistical Methods for Process Improvement

Dr. S. Yamada, Professor, University of Tsukuba

## Dec. 5 (Wed.)

### 09:30-12:30 Procedures for Problem-Solving

Dr. Katsutoshi Ayano, Professor, Tokai University

### 13:30-16:30 Daily Routine Management and Standardization

Dr. Katsutoshi Ayano, Professor, Tokai University

16:30-17:00 Closing ceremony

**Dec. 6 (Thu.)** 13:30-16:30 Company visit (1): Hino Motors, Ltd. Hino Plant (Tokyo)

**Dec. 7 (Fri.)** 13:00-16:30 Company visit (2): Sanden Corporation, Akagi Plant (Gunma Pref.)

\* The above schedule is subject to change without advance notification.

## Company Profile

Company	<b>Hino Motors, Ltd.</b> ( <a href="http://www.hino-global.com/">http://www.hino-global.com/</a> )
Foundation	August 1, 1910
Employees	25,820
Main Products	Trucks and buses, commercial vehicles, and passenger cars produced for Toyota Motor Corporation, automotive and industrial diesel engines, vehicle parts, others
Deming Prize	Deming Application Prize in 1971

Company	<b>Sanden Corporation</b> ( <a href="http://www.sanden.co.jp/english/index.html">http://www.sanden.co.jp/english/index.html</a> )
Foundation	July 30, 1943
Employees	9,884
Main Products	Automotive systems, vending machines
Deming Prize	Deming Application Prize in 1998, Japan Quality Medal in 2002