

JUSE INTERNATIONAL SEMINAR ON TQM

December 5 - 9, 2011 at JUSE, Tokyo

Dec. 5 (Mon.)

- 09:20-09:30 Welcome address by JUSE Executive
- 09:30-12:30 **Overview of TQM-I**
Dr. Noriaki Kano, Kano Quality Research Office
- 13:30-16:30 **Overview of TQM-II**
Dr. Noriaki Kano, Kano Quality Research Office

Dec. 6 (Tue.)

- 09:30-12:30 **Quality Assurance and Reliability**
Dr. Kazuyuki Suzuki, Professor, University of Electro-Communications
- 13:30-16:30 **Strategic Management by Policy (SMBP) in TQM**
Dr. Hiroshi Osada,
Professor, Graduate School of Innovation Management, Tokyo Institute of Technology

Dec. 7 (Wed.)

- 09:30-12:30 **Application of Statistical Methods for Process Improvement**
Dr. S. Yamada, Professor, University of Tsukuba
- 13:30-16:30 **Daily Routine Management and Standardization**
Dr. Katsutoshi Ayano, Professor, Tokai University
- 16:30-17:00 Closing ceremony
- 18:00-20:00 Dr. Kano's Home Party

Dec. 8 (Thu.) 13:30-16:30 Company visit (1): UD Trucks Corporation, Ageo Plant (Saitama Pref.)

Dec. 9 (Fri.) 13:30-16:30 Company visit (2): GC Corporation, Fuji Oyama Plant (Shizuoka Pref.)

* The above schedule is subject to change without advance notification.

Company Profile

Company	UD Trucks Corporation
Foundation	December 1, 1935
Employees	3,267
Main Products	Diesel engines, light-, medium-, and heavy duty diesel trucks, buses, bus chassis, special-purpose vehicles.
Company URL	http://www.udtrucks.com/

Company	GC Corporation
Foundation	February 11, 1921
Employees	2,404
Main Products	Dental materials and equipments
Deming Prize	Deming Application Prize in 2000, Japan Quality Medal in 2004
Company URL	http://www.gcdental.co.jp/gc_gene/index.html (English site is not available)