

# JUSE INTERNATIONAL SEMINAR ON TQM

July 2 - 12, 2012 at JUSE, Tokyo

## July 2 (Mon.)

- 09:20-09:30 Welcome address by JUSE Executive
- 09:30-12:30 **Overview of TQM-1**  
Dr. Noriaki Kano, Kano Quality Research Office
- 13:30-16:30 **Overview of TQM-2**  
Dr. Noriaki Kano, Kano Quality Research Office

## July 3 (Tue.)

- 09:30-12:30 **Quality Assurance and Reliability**  
Dr. Kazuyuki Suzuki, Professor, University of Electro-Communications
- 13:30-16:30 **Strategic Management by Policy (SMBP) in TQM**  
Dr. Hiroshi Osada,  
Professor, Graduate School of Innovation Management, Tokyo Institute of Technology

## July 4 (Wed.)

- 09:30-12:30 **The Promotion and Practice of TQM and the Role of the Manager**  
Mr. Kenji Murakawa, Adviser, Maeda Corp.
- 13:30-15:15 **TQM Promotion at Meidoh and Challenge toward the Deming Prize**  
Mr. Masayuki Einaga, Adviser, Meidoh Co., Ltd.

## July 5 (Thu.)

- 09:30-12:00 **Daily Routine Management and Standardization**  
Dr. Katsutoshi Ayano, Professor, Tokai University
- 13:00-15:00 **Role of Top Management in TQM**  
Mr. Masaru Kondo, Executive Officer, Sekisui Chemical Co., Ltd.
- 15:15-17:00 **Statistical Methods**  
Dr. Katsutoshi Ayano, Professor, Tokai University

## July 6 (Fri.)

- 09:30-12:30 **Human Aspect of Quality: Error Prevention and Small Group Process Kaizen**  
Dr. Takeshi Nakajo, Professor, Chuo University
- 13:30-16:30 **Overview of TQM-3 / General Q&A**  
Dr. Noriaki Kano, Kano Quality Research Office
- 16:30-16:45 Closing Ceremony at JUSE
- 18:30-20:00 Farewell Party at Dr. Kano's House

**July 7 (Sat.)** Transfer to Kyoto (Free time in the afternoon)

**July 8 (Sun.)** Sightseeing in Kyoto

- July 9 (Mon.)** 13:00-15:10 Company visit (1): **Toyota Motor Corporation (Aichi)**
- July 10 (Tue.)** 13:00-15:30 Company visit (2): **AIPHONE Co., Ltd. (Aichi)**
- July 11 (Wed.)** 09:30-12:00 Company visit (3): **Meidoh Co., Ltd. (Aichi)**
- July 12 (Thu.)** 13:30-16:30 Company visit (4): **KYB Co., Ltd (Kanagawa)**

\* The above schedule is subject to change without advance notification.

## Company Profile

Company	<b>Toyota Motor Corporation</b>
Foundation	1937
Employees	Consolidated 320, 808
Main Products	Automobiles.
Deming Prize	Awarded in 1965 / Japan Quality Medal in 1970
Company URL	<a href="http://www.toyota.co.jp/en/index.html">http://www.toyota.co.jp/en/index.html</a>

Company	<b>AIPHONE Co., Ltd.</b>
Foundation	1948
Employees	935
Main Products	Intercom devices, Information transmission devices
Deming Prize	Awarded in 1981
Company URL	<a href="http://www.aiphone.net/index.html">http://www.aiphone.net/index.html</a>

Company	<b>Meidoh Co., Ltd.</b>
Foundation	1924
Employees	978
Main Products	High-strength bolt, long/thick bolt, special bolt, collar, bush, nut, parts former
Deming Prize	Awarded in 2010
Company URL	<a href="http://www.meidoh.co.jp/">http://www.meidoh.co.jp/</a> (Japanese only)

Company	<b>KYB Co., Ltd</b>
Foundation	1919
Employees	11,440
Main Products	Automotive/motor cycle components, aeronautical/special purpose vehicle/marine products, hydraulic components/system products.
Deming Prize	Awarded in 1980
Company URL	<a href="http://www.kyb.co.jp/english/">http://www.kyb.co.jp/english/</a>