

ICQ'05-Tokyo Program 時間割

Sep	Time																									
13(Tue)	15:00-19:00 17:00-19:00	Registration Welcome Reception																								
14(Wed)	09:00-09:10	Orientation for the Conference (会場オリエンテーション) Maeda, Matabee Kenji Chairman, the Executive Committee, ICQ'05-Tokyo (Honorary Chairman, Maeda Corporation)																								
	09:10-09:20	Opening Address (開会挨拶) Okuda, Hiroshi Honorary Chairman, the Organizing Committee, ICQ'05-Tokyo (Chairman, Toyota Motor Corporation)																								
	09:20-09:30	Introduction of the Guests from ASQ, EOQ, IAQ, JSQC and ANQ (来賓紹介)																								
	09:30-09:40	Welcome Address (挨拶) Nakayama, Nariaki Minister, Ministry of Education, Culture, Sports, Science and Technology (MEXT)																								
	09:40-10:20	Special Lecture 1: (特別講演 1) "Monotsukuri+Hitozukuri, Reliable Products Provision and Professional Development" (モノづくり、人づくり) Toyoda, Shoichiro Honorary Chairman, Toyota Motor Corporation (Japan)																								
	10:20-11:00	Special Lecture 2: (特別講演 2) "Quality Innovation of Samsung Electronics for Global Competency" (サムスン電子における品質革新－国際優位性を高めるために－) Lee, Yoon Woo Vice Chairman, Samsung Electronics Co., Ltd (Korea)																								
	11:00-11:20	Break																								
	11:20-12:00	Key Note Address 1: (基調講演 1) "The International Growth of Quality" (品質の世界的発展) Feigenbaum, A.V. President & CEO, General Systems Company Inc. (U.S.A.)																								
	12:00-12:40	Key Note Address 2: (基調講演 2) "Quality Evolution-Way to Sustainable Growth" (品質の進化－持続的成長への道) Kano, Noriaki Professor, Tokyo University of Science (Japan)																								
	12:40-14:00	Lunch(80 min.)																								
		Stream I (Concord Ball Room A/5F)		Stream II (Concord Ball Room B/5F)		Stream III (Hana D/4F)		Stream IV (Hana D/4F)		Stream V (Hana C/4F)		Stream VI (Grace/3F)														
		Quality Evolution-Way to Sustainable Growth (品質の進化－持続的成長への道)		Quality Evolution in Value Chain (バリューチェーンにおける品質の進化)		Resource Management for Quality Evolution (人的資源の管理と品質の進化)		Quality-related Management for Sustainable Growth (持続的成長のための品質関連マネジメント)		Quality Evolution Practices (品質進化の実践)		Methodology for Quality Evolution (手法活用による品質の進化)														
Session	Theme	Top Management (経営幹部)		New Product Development (新製品開発)		Human Resource Management (人材管理)		ISO Standards Integration and Implementation (ISO導入／実践)		Quality in Service (サービスにおける品質)		Quality Function Deployment (品質機能展開)														
14:00-14:25	Panel Discussion Session by the TOP Management (トップマネジメントによるパネル討論会) Time: 14:00-16:00 Panelist: Brunetti, Wayne Chairman, Xcel Energy (U.S.A.) Muthuraman, B President & CEO, The TATA Iron & Steel Co., Ltd (India) Sakane, Masahiro President & CEO, Komatsu Corp. (Japan) Trakulhoon, Kan Executive Vice-President, The Siam Cement Co., Ltd (Thailand) Panel Leader: Osada, Hiroshi Professor Graduate School of Innovation Management Tokyo Institute of Technology (Japan)	II-1 (178) Understanding Emotional Needs of the Japanese and Mexican Beer Consumer through Kansei Engineering Study (感性工学に基づく日本人とメキシコ人のビール消費感情ニーズの理解) Hirata, Ricardo Okamoto Kelsen Consultores (Mexico)	II-2 (104) New Supporting Methods for New Product Concept-making Based on the Customers' Function Evaluations (顧客機能評価を加味した製品コンセプト構築支援法) Okuhara, Masao Tokyo Univ. of Science, Suwa (Japan)	II-3 (87) Strategic Sourcing Model in New Product Development for Hong Kong Toy Industry (香港おもちゃ産業の新製品開発における戦略的調達モデル) Chan, Tony C T City University of Hong Kong (Hong Kong)	II-4 (50) New Product Development Case Study: Development of an Improved Compressor (新製品開発事例:改良コンプレッサの開発) Selvamani, S Sundaram-Clayton (India)	II-5 (34) A Study on Quality Corresponding to Price (価格対応品質の研究) Mochimoto, Toshiyuki Azaiki University (Japan)	III-1 (58) Human Resources Development of Quality Professionals for Re-engineering of Japanese Manufacturing Industry (日本の製造業のリエンジニアリングのための品質専門家人材開発) Ootaki, Atsushi Meiji University (Japan)	III-2 (59) The Trinity Model for Creating Motivation and Commitment-A Leadership Challenge (トリニティモデルによるモチベーション向上と責任創造) Dahgaard-Park, Su MI Park Lund University (Sweden)	III-3 (186) TOYO New SS Activities and Enhancing Field Abilities (TOYO New SS活動と現場力強化) Ueno, Mayu Toyo Tire & Rubber (Japan)	III-4 (61) Developing Systemic Leadership in the Post Six Sigma World (ポストシックスシグマの組織指導力開発) Gillett, Jan Process Management International (UK)	III-5 (102) H & B Management is an Effective Means to Improve Quality (顧客とブランドの取れた管理－品質改善の効果的手段) Chen, Yanglu Qingyi Precision Maskmaking (China)	IV-1 (80) ISO9000 In the Civil Service of Malaysia (マレーシアの公共サービスでのISO9000) Yong, Kok Seng QMC Resource Centre (Malaysia)	IV-2 (3) ISO9000 certification in the UAE (UAEにおけるISO9000認証取得) Zaramdini, Waid UAE University (UAE)	IV-3 (68) The Internal Management System Audit-Important Management Tool for the Sustainable Development of an Organization (内部マネジメントシステム審査－組織の持続的成長において重要なマネジメントツール) Butnaru, Comella RO Quality International Management Services (Romania)	IV-4 (12) Proposal of (Y) Method (Yメソッドの提唱) Yoshikawa, Hideo Gillett, Jan (Japan)	IV-5 (114) 3 Dimension Organizational Function Chart (3次元組織機能図) Hinabayashi, Yoshito Technofer (Japan)	V-1 (54) A Study of Exploring Information Asymmetry Phenomenon and Developing a Dual-Agency Relationships Model Between Deposit Market and Loans Market in Taiwan's Banking Industry (台湾銀行産業における情報非対称現象の調査と貯蓄マーケットとローンマーケット間のデュアルエージェント関係の研究) Chang, Hsu-Chen	V-2 (169) Adapting Quality Management Principles to Central Bank (品質管理主義の中央銀行への適用) Ostrat, Indrek Bank of Estonia (Estonia)	V-3 (160) Standardization and Quality Improvement in Attendant Service (接客サービスにおける標準化と質改善) Kaneko, Noriharu Service Quality Management (Japan)	V-4 (39) Sustaining High Performance in Public Organizations by Strengthening a Management System (公共組織の管理システム強化による高パフォーマンス維持) Phusavat, Kongkitti Kasetsart University (Thailand)	V-5 (74) Sustainable Service Quality Model-A Guidelines for Quality Evolution Practices In Service Industry (持続的なサービス品質モデル－サービス業界における品質革新実践のためのガイドライン) Gunasekaran, V. M UNIDO (India)	VI-1 (63) Customer Satisfaction Analysis through QFD and Fuzzy Logic in a Paediatric Structure (QFDとあいまい論理を使った小児科組織における顧客満足分析) Tronci, Massimo University of Rome (Italy)	VI-2 (91) Building Customer Satisfaction, Value and Retention - An Applied of Quality Function Deployment - (顧客満足、顧客価値の構築と維持-QFDの適用-) Irawan, Kuswara PT Indofood (Indonesia)	VI-3 (71) The Development of a New Design Tool Based on the QFD for Product's Improvement (製品改良のためのQFDをベースとした新設計ツールの開発) Fargnoli, Mario University of Rome (Italy)	VI-4 (35) Medical Technology Deployment System by QFD (QFDによる医療の技術展開システム) Akao, Yoji International Council for QFD (Japan)	VI-5 (98) Applying QFD in the Plastic Injection Process (プラスチック射出成型におけるQFDの適用) Choomrit, Nirlawan Srinakharinwrot University (Thailand)
16:05-16:20	Break (15min.)																									

Sep	Time	IAQ Session (IAQセッション)	Customer Delight and Satisfaction/Quality Assurance (顧客の喜びと満足/品質保証)	Organizational Management (組織管理)	Social Responsibility and Environmental Management (企業の社会的責任/環境管理)	Quality Management in Manufacturing and Construction (製造業および建設業における品質管理)	Statistical Method (SQC/SPC) (統計的手法)						
	16:20-16:45	I-1 (303) The Challenge of Customer-centric IT Business Applications (顧客中心ITビジネス応用の挑戦) Cole, Robert E. Haas School of Business, UC Berkeley (U.S.A.)	II-6 (144) An Empirical Study of Economic Condition Effects on Customer Satisfaction: Japan-US Comparisons (顧客満足度における景気循環の影響の検証とその日本比較) Ikeshoji, Masaomi Tokyo Institute of Technology (Japan)	III-6 (100) Quality Management System in Overseas Move of Manufacturing (海外への製造移転における品質管理システム) Goto, Aldo Mitsubishi Electric Engineering (Japan)	IV-6 (17) Business-Society Looping for Sustainable Growth (ビジネスと社会—持続的成長の構作り) Majumdar, Satyajit T A Pai Management Institute (India)	V-6 (2) Implementation of Total Quality in an Iranian Steel Works (イラン鉄鋼業におけるTQMの実現) Hutchings, David David Hutchings International (UK)	VI-6 (23) Identifying Character Attributes of Total Quality People (総合品質を備えた人材の特性探検) Chapagain, Dinesh P Kathmandu University (Nepal)						
	16:45-17:10	I-2 (301) The Five-Step Discovery Process—A key method for creating breakthrough ideas (6段階の発見プロセス—ブレークスルーアイデアを生み出す重要な方式—) Shiba, Shoji University of Tsukuba (Japan)	II-7 (143) The Evolving Concept of Quality: A New Framework for Understanding and Defining Quality (品質を定義し定量化するための新しい枠組み) Schwanvekt, Shane J. Weber State University (USA)	III-7 (95) Business Process Re-Engineering Using Information Technology and Knowledge Management (情報技術とナレッジマネジメントを適用し、ニューフロンティアのためにビジネス・プロセス・リエンジニアリングを構築する) Goh, Mong Soon Commerce Resource Development Centre	IV-7 (111) A Comparison and Categorization of Corporate Citizenship Activities by Using Corporate Websites (企業社会貢献活動の分類と分析) Yamada, Takako Univ. of Electro-Communications (Japan)	V-7 (9) Developed Model for the Assessment of Quality Management Level in our Country (わが国における品質管理レベル評価のための先進モデル) Majstorovic, Vidosav D. University of Belgrade (Serbia)	VI-7 (177) Applying Neural Networks for Statistic Probability Distribution Recognition (顧客反応データの統計ネットワークの適用) Chou, Chia-Jen National Tsing Hua University (Taiwan)						
	17:10-17:35	I-3 (304) Is there a Role for a Quality Manager? (クオリティマネージャーの役割とは?) Sandholm, Lennart Sandholm Associates AB (Sweden)	II-8 (185) Quality by Renault: Meeting customers expectations (ルノーの品質:顧客の期待に沿うために) Sack, Jean-Pierre Renault (France)	III-8 (112) Strategic Quality Education in Japanese Corporations—Best Practices and the Future Perspectives— (日本企業における戦略的クオリティ教育) Sakuda, Minoru Konica Minolta Holdings (Japan)	IV-8 (15) Sustainable Growth-The Vedic Way (持続的成長—ヴェーダ人の方法—) Talwar, Balvir Bharat Heavy Electricals (India)	V-8 (173) Analysis and Evaluation of Quality Supplying Competence Index (品質供給資格指標の分析と評価) Wen, Decheng Shandong University (China)	VI-8 (36) Selection of Process Characteristics from the Viewpoint of Application of Process Capability (工程能力の応用からみた特性の選択) Nishina, Ken Nagoya Institute of Technology (Japan)						
	17:35-18:00	I-4 (302) Quality in the Eye of the Storm (嵐の目としての品質) Watson, Gregory H. International Academy for Quality (Finland)	II-9 (122) The Evaluation of Service Quality and Customer Satisfaction of Distribution Center-Direct Selling (通販センターにおけるサービス品質と顧客満足度の評価) Tang, Ling-Lang Yuan-Ze University (Taiwan)	III-9 (134) Effect of TQM Promotion and Effectiveness of Knowledge Creation in an Enterprise (企業におけるTQM推進の効果と知識創造の有効性について) Miyashita, Fumiyoshi Kansai University (Japan)	IV-9 (176) A Failure Model for Bridging Total Ethical and Quality Management (倫理と品質を架橋する故障モデル) Weng, H. Samuel Chung Yuan Christian University IAQ (Taiwan)	V-9 (141) The Introduction of New Quality Assurance Information Technology System Managed by Cell Unit and Through Process System (Flat & Web Network System) (ITを駆使した品質情報セル化—気漏漏) Ichiki, Chikayoshi Matsushita Electric (Japan)	VI-9 (130) Allocating Effects in Non-Regular Fractional Factorial Designs (正規でない分数実験計画における割り付け) Matsumoto, Yusaku Tokyo Univ. of Science (Japan)						
		Stream I (Op/4F)		Stream II (Nahaik/4F)		Stream III (Hana A/4F)		Stream IV (Hana B/4F)		Stream V (Hana C/4F)		Stream VI (Grace/3F)	
		Business Strategy and TQM (ビジネス戦略とTQM)		Century of Globalization (グローバル化の世紀)		Quality in Education (品質教育)		Social Responsibility and Environmental Management (企業の社会的責任/環境管理)		Quality of Software (ソフトウェアの品質)		Statistical Method (SQC/SPC) (統計的手法)	
	09:00-09:25	I-5 (137) Maturity of Organizations and Business Excellence—The Four-Phase Model (組織の成熟度とビジネスエクセレンス) Ibukono, Teun W. Erasmus University (Netherlands)	II-10 (99) Role of Quality Progress in Turkish Economic Development 1991-2005 (トルコの経済発展(1991-2005)における品質の役割) Ipbuken, Yalcin Ipbuken Consulting (Turkey)	III-10 (101) Human Motivation Study Course (ヒューマンモチベーション研修) Kako, Akikazu JSA (Japan)	IV-10 (14) A Review in Social Aspects of Quality (品質の社会的側面の再考) Aref Kashfi, Hesameddin Iranian Society of Quality Managers (Iran)	V-10 (117) The Successful Transformation of Project Management in a Software Development Company (ソフトウェア開発企業におけるプロジェクトマネジメントの転換) Maeda, Takamasa Mitsuka City Office (Japan)	VI-10 (107) Economic Considerations in CAPD Model of P Control Chart for Quality Improvement (品質改善におけるP管理図のCAPDモデルに関する経済的考慮) Sun, Jing Univ. of Electro-Communications (Japan)						
	09:25-09:50	I-6 (138) Diversification Strategy of Business (事業の多角化戦略) Yamahata, Yoshihiro Sharp (Japan)	II-11 (49) Assessment of Progress-Manufacturing Excellence Activities in a Large Business Group (巨大ビジネスグループにおける製造エクセレンス活動の進捗評価) Sridharan, J WCM, Aditya Birla Group (India)	III-11 (175) Lean Six Sigma Model for Quality Management in KT (The Largest Broadband Provider in the World) (韓国テレコムにおける品質管理のための無駄のないシックスシグマモデル) Joo, Young-Beum Korea Telecom (Korea)	IV-11 (69) Environmental Management System at Changl General Hospital (チンロン総合病院における環境マネジメントシステム) Ramany, Maragatham Changl General Hospital (Singapore)	V-11 (124) Comparison of Software Reliability Assessment Methods for Open Source System Development (オープンソースシステム開発に対するソフトウェア信頼性評価法とその適合性比較) Tamura, Yoshinobu Tottori University of Environmental Studies (Japan)	VI-11 (103) New Methods of Quality Management Based on Quality Information (品質情報に基づく品質管理の新手法) Yang, Shiyuan Hefei Univ. of Technology (China)						
	09:50-10:15	I-7 (55) Today's Quality: Practical Application for Results (今日の品質:結果を出すための実用的な適用法) Adams, Mike Allegheny Energy (USA)	II-12 (82) Quality Management in the New Age: In What Direction We Are Going? (新時代の品質管理:どの方向に進むのか) Adler, Yu Moscow Institute of Steel and Alloys (Russia)	III-12 (156) Essence of Japanese TQM and Six Sigma (TQMとシックスシグマのエッセンス) Yamada, Shu Univ. of Tsukuba (Japan)	IV-12 (8) The Concept of Proactive Quality Costs: Understanding Quality Costs in a Value-Context (先を見越した品質コストの概念:バリューに関連した品質コストの理解) Setjono, Djoko Vaxjo University (Sweden)	V-12 (4) Monitoring Quality of Thailand Education with SPC (SPCを使ったタイ国における教育の質モニター) Chatthinnawat, Wichai Chaing Mai University (Thailand)	VI-12 (157) A New Clustering with Principal Component Method (主成分分析法を使った新しいクラスターリングの提案) Ihara, Masamori Osaka Electro-Communication Univ. (Japan)						
	10:15-10:40	I-8 (37) The Empirical Study of Corporate Strategy for Customer Value Creation (顧客価値創造のための経営戦略に関する実証研究) Higuchi, Kazuhiro Denso (Japan)	II-13 (6) Total Quality Management in Taiwan (台湾におけるTQM) Huang, Ching-Shaw National Taipei University of Technology (Taiwan)	III-13 (19) Six Sigma and Improvement Tools: Examples of Quality Evolution in Scandinavian Companies (シックスシグマと改善ツール:スカンジナビア企業における品質革新の事例) Hartz, Ove Technical University of Denmark (Denmark)	IV-13 (27) International Development of Quality Award (品質賞の国際的な発展) Koura, Kozo Kozo Koura & Associates (Japan)	V-13 (110) A Study to Improve Quality of Education by Using Two Conjoint Measurements for the Teaching Method and the Study Method (教授法と勉強法に対する2つのコンジョイント計画を用いた教育の質的向上に関する研究) Tsubaki, Michiko Univ. of Electro-Communications (Japan)	VI-13 (77) Quality Evolution Through Application of Shainin DOE in Automobile Starter (自動車スターターのシャインインの実験計画法を使った品質革新) Ravichandran, N Lucas TVS (India)						
	10:40-10:55	Break(15min.)											

Sep	Time	Theme	Business Strategy and TQM (ビジネス戦略とTQM)	Century of Globalization (グローバル化の世紀)	Six Sigma (シックスシグマ)	Assessment of Managerial Quality (経営品質の評価)	Quality Management in Health-care and Medicine (ヘルスケアおよび医療業界における品質管理)	Statistical Method (SQC/SPC) (統計的手法)					
	10:55-11:20	I-9 (182)	Current Quality Assurance in Nissan (日産における品質保証の現状) Imai, Eiji Nissan Motor (Japan)	II-14 (111)	Quality Perceptions in Japanese Subsidiaries in the Czech Republic (チェコ国内の子会社における品質意識) Everett, Andre M. University of Otago (New Zealand)	IV-14 (168)	The Role of Discovery in Strategic Improvement (戦略的改善における発見の役割) Liedtke, Charles A. Strategic Improvement Systems (USA)	VI-14 (45)	The Development of Selection Model for OTOP Industrial Handicrafts in Thailand (タイOTOP産業ハンドクラフトの選定モデルの開発) Sopadang, Apichat Chiang Mai University (Thailand)	V-14 (40)	Quality and Optimal Risk Management in the Hospital Labor Ward-Medical Perspectives (病棟における質と最適リスクマネジメントー医療の観点から) Tan, K. H KK Women's and Children's Hospital (Singapore)	VI-14 (106)	The Realization of the Effectiveness and the Practical Activities concerning Control Chart (管理図の有効性再認識と実践活動) Kosugi, Takahiko Toyota Motor (Japan)
	11:20-11:45	I-10 (129)	Building Best Practices for Business Excellence by TQM (TQMによるビジネスエクセレンスのためのベストプラクティス構築) Osada, Hiroshi Tokyo Institute of Technology (Japan)	II-15 (116)	Organizational Transformation based on a Leadership Model (リーダーシップモデルに基づく組織変革) Lapilus, Vadim A. Priority Center, IAQ (Russia)	II-15 (20)	Implementing Six Sigma in small and medium sized European Companies (ヨーロッパの中小企業におけるシックスシグマの実践) Vandenbrande, Willy Quality Solutions Consult (Belgium)	IV-15 (88)	Building a Strategy Focused Organization (戦略に焦点を当てた組織の構築) Kwak, James Ministry of Defence (Singapore)	V-15 (155)	Prevention of Communication Errors for Cooperation Jobs (連携業務におけるコミュニケーションエラーの未然防止) Shimonska, Dalsuke Univ. of Electro-Communications (Japan)	VI-15 (159)	Shift-Away Theory for Control Charts (管理図の一時退場理論) Haler, Harold S. Case Western Reserve University (USA)
	11:45-12:10	I-11 (128)	TQM Approach in Marketing-Unique Initiatives for Channel Capability Building to Achieve Market Dominance (マーケティングにおけるTQM-市場優位確立のための選りすぐり戦略ユニークイニシアティブ) Sharma, Ashok Mahindra & Mahindra (India)	II-16 (184)	TQM, Now and in the Future (TQM:現在と将来) Kume, Hitoshi Chuo University (Japan)	II-16 (21)	Six Sigma-A Vehicle for Success, Bharti Experience (シックスシグマ-成功の手段、バルティ社の経験) Malk, Arun Kumar Bharti Infotel Limited (India)	IV-16 (30)	Methodology and Application of Self-Diagnosis for Sustainable Management Innovation (持続的改善のための自己診断の手法と適用) Ishizu, Syohei Aoyama Gakuin University (Japan)	V-16 (85)	Innovation and Continuous Improvement for Excellence in Pharma Industry (製薬業界におけるエクセレンスのための革新的且つ継続的改善) Singh, K. N Dr. Reddy's (India)	VI-16 (153)	Pattam Recognition Based on Quantitative and Qualitative Multivariate Data (量的および質的多変量データに基づくパターン認識的改善) Kajizuka, Keita Tokyo Univ. of Science (Japan)
	12:10-12:35	I-12 (151)	Management Method for Group Working (グループワークのためのマネジメントメソッド) Yamauchi, Daisuke Tokyo Univ. of Science (Japan)	II-17 (47)	The True Way to Supply Chain Management (サプライチェーン・マネジメントの真の道) Dourthe, Jean-Claude Vallessanta AG (Switzerland)	II-17 (90)	Strategies for Successful Six Sigma Implementation (シックスシグマ実施を成功させるための戦略) Sorgvist, Lars Royal Institute of Technology and Sandholm Associates (Sweden)	IV-17 (121)	New Assessment Method of Small-Group Activities (小集団活動の新しい評価方法) Kobayashi, Akiko University of Yamanashi (Japan)	V-17 (33)	Three Phase Approach for Implementing Error Proofing In Healthcare (ヘルスケアにおける過失防止と実践のための3段階アプローチ) Godfrey, A Blanton North Carolina State University (USA)	VI-17 (152)	Education of Robust Parameter Design by Twin Rotor Paper Helicopter (双回転紙ヘリコプターによるパラメータ設計の教育) Takahashi, Takemori Keio University (Japan)
15(Thu)	12:35-13:50	Lunch (75min.)											
	13:50-14:15	I-13 (1)	Introduction to the Five Pillars of Organizational Excellence (組織のエクセレンスを支える5本柱導入) Harrington, H. James Harrington Institute (USA)	II-18 (183)	Managing Policy Management with Four Student Model and Level of Policy Target (4人の学生モデルと方針達成レベルを用いた方針管理の運営) Kano, Noriaki Tokyo University of Science (Japan)	II-18 (171)	How SHARP's R-CATS Activities Empower Employees and the Organization a Step toward Becoming the Ultimate Manufacturer (「新・製造業」の実現に向けて、「人」と「組織」の能力を高めるSHARP「R-CATS」(小集団)活動) Takagi, Misae Sharp (Japan)	IV-18 (62)	In Search of Excellence-Past, Present and Future (エクセレンスを求めてー過去、現在、未来) Dahlgard, Jens J. Unkoping University (Sweden)	V-18 (22)	Use of Patient Satisfaction Data in Understanding Patient's Priorities and Perceptions (患者満足度データを使った患者の優先課題の理解) Khan, Nadeem Mustafa Aga Khan University Hospital (Pakistan)	VI-18 (158)	Optimal Policy for Condition Monitoring Maintenance and Its Relationship with Discriminant Analysis (状態監視保全における最適方針と判別分析との関連) Suzuki, Kazuyuki Univ. of Electro-Communications (Japan)
	14:15-14:40	I-14 (25)	A New QMS Model-Sustainable Growth (新QMSモデル-持続的成長) Izuka, Yoshinori University of Tokyo (Japan)	II-19 (113)	Self-assessment Method for Innovative Product Development (革新的商品開発のための自己評価法) Kishine, Nobuyuki Kao (Japan)	II-19 (70)	Quality Circle (QC) Activities in Changl General Hospital (チャンギ総合病院でのQC活動) Goh, Siew Mui Changl General Hospital (Singapore)	IV-19 (131)	Assessment Method of Corporate Culture for the Management Innovation and Its Application (経営革新のための企業文化の評価方法とその活用) Ishizumi, Katsuhiko IBL (Japan)	V-19 (66)	KK Women's & Children's Hospital (KKH)-Approach to Business Excellence through Quality (KK婦人小児科病院-品質を通じてビジネスエクセレンスの実現) Sim, Sylvia KK Women's and Children's Hospital (Singapore)	VI-19 (187)	The Availability Structure on Multi Functional Product and Laser Printer with Maintenance (保全を必要とする複合機やレーザープリンターのオペラビリティ構造) Naribu, Masanori Ricoh (Japan)
	14:40-15:05	I-15 (161)	CS & Quality Management Scheme and Practice at Seiko Epson (セイコーエプソンにおけるCSと品質経営スキームとその実践) Mitsubishi, Akio Seiko Epson (Japan)	II-20 (149)	Optimized Organization Types to Provide a Technology Innovation by SMBP (戦略的方針管理による技術革新を提供する組織形態の最適化) Hatanaka, Nobutoshi Canon (Japan)	II-20 (167)	Self-Managed Team: A Cornerstone for Breakthrough Change (自己管理チーム:ブレークスルー変革のための基盤) Kumru, Mesut Dogus University of Istanbul (Turkey)	IV-20 (32)	Ontology based Auditing In Complex Organizations (複雑な組織における存在論的監査) Gehrmann, Andreas Aoyama Gakuin University (Germany)	V-20 (132)	A Study on Configuration Model of Hospital Organization Ability in Actualizing QMS Based on ISO9000s (ISO9000を基盤とした病院の質マネジメントシステム実現に必要な組織能力の構造モデルに関する研究) Shiwaku, Tetsuo Univ. of Tokyo (Japan)	VI-20 (52)	Knowledge based Failure Mode and Effect Analysis in Concurrent Design Process (同時設計工程における知識ベースのFMEA) Doss, S. Prince Arockia BSA Crescent Engineering College (India)
	15:05-15:30	I-16 (28)	Our Way to the Top of the Tree (頂上を目指した我々の方法) Barton, Jaroslav Barton QSV Quality Service (Czech Republic)	II-21 (73)	Apply Multi Radar Chart to Sales Strategy Decision (営業戦略決定のための多視点レーダーチャートの応用) Su, Jaw-Sin Chinese Culture University (Taiwan)	II-21 (92)	Use of Pre-installed Sub-Ducts in 110mm Unplasticised Poly Vinyl Chloride (UPVC) Pipes (直径110mmのUPVCパイプ内にプレインストールされたサブダクトの使用) Network Hubbers Team Starhub (Singapore)	IV-21 (125)	Self-Assessment and Redesign of Quality Management System based on Competitive Advantage Factors - Developing a Method of Extracting Competitive Advantage Factors in B-to-B Manufacturers - (競争優位要因に基づく品質マネジメントシステムの自己評価とその再設計) Kaneko, Masaki	V-21 (7)	Using Balanced Scorecard for Quality Improvement: A Case of Community Hospital in Taiwan (バランスコアカードを使った品質改善ー台湾・地域病院の事例ー) Chow, Kim Jian National Sun Yat-sen University (Taiwan)	VI-21 (146)	Analysis of Service Reliability on Wedding Reception with Three-Element FMEA (三要素FMEAによる結婚披露宴のサービス信頼性解析) Masuda, Akihiko Teikyo Univ. of Science and Technology (Japan)
	15:30-15:45	Break (15min.)											

Sep	Time	Business Excellence through Quality (質向上におけるビジネスエクセレンス)		Production Innovation (生産革新)		QC Circle Activities (QCサークル活動)		Risk and Opportunity Management (リスクマネジメント)		Quality Management in Health-care and Medicine (ヘルスケアおよび医療業界における品質管理)		Reliability Engineering (信頼性技法)	
15(Thu)	15:45-16:10	I-17 (162)	Breakthrough Improvements in Sanden through the TQM approach (サンデンのTQM推進) Mori, Takeshi Sanden (Japan)	I-22 (108)	New Planning Method of Information Systems for Supporting the Collaboration with Strategic Customer (戦略顧客とのコラボレーションを支援する情報システムの新たな企画方法) Kobayashi, Hideki Matsushita Electric (Japan)	II-22 (163)	To Reduce the Time in the Leakage Impedance Test of Transformer (変圧器の漏洩障害テストの時間短縮) Tattom Circle Electricity Generating Authority Of Thailand (Thailand)	IV-22 (44)	Reducing Risk of Human Error (ヒューマンエラーのリスク削減) Evans, John M HEB (UK)	V-22 (170)	Report on the Pursuing Perfection Initiative: A multinational effort to design high quality systems of health care (パーフェクション・イニシアチブの追求に関するレポート:ヘルスケア用高品質システムを設計するための多国的取り組みについて) Nolan, Thomas W. Associates in Process Improvement	VI-22 (139)	A Method for Predicting Reliability of Reused Electronic Circuit Boards (リユース電子回路基板の信頼性予測) Ohta, Shuichi Ricoh (Japan)
	16:10-16:35	I-18 (89)	A Reexamination of Japanese TQC/TQM (Tentative) (日本のTQC/TQMの再調査) McGown, Valerie Victoria University (Australia)	II-23 (48)	Auto Quality System at the Crossroads between TQM and TPS (TQMとTPSの交差点上にある自動品質システム) Dourthe, Jean-Claude Vallessentia AG (Switzerland)	III-23 (38)	Re-enlivening of QC Circle Activities Through the Introduction of QC Circle Level Assessment at Toyota Motor Corporation (トヨタ自動車におけるサークルレベル診断導入によるQCサークル活動の再活性化) Shousaka, Masahide Toyota Motor (Japan)	IV-23 (123)	Integrated Risk Management (統合リスクマネジメント) Okawa, Tadao QK Management Institute (Japan)	V-23 (94)	Specific Approach to Risk Management for Healthcare (医療現場を対象としたリスクマネジメント) Tanaka, Kenji Univ. of Electro-Communications (Japan)	VI-23 (31)	An Optimal Inspection Policy for a Markovian Deteriorating System with Stochastically Decreasing Lifetime (時間離散的マルコフ過程に従って劣化するシステムの最適な点検方針) Tamura, Nobuyuki National Defense Academy (Japan)
	16:35-17:00	I-19 (189)	Continuous Quality Management System Construction & Improvement Activity KJ, Don Hong Samsung Electronics (Korea)	II-24 (126)	Prevention in the Matsushita Group via Accumulation and Active Use of Quality Know-how (松下グループにおける品質ノウハウの蓄積と活用による未然防止について) Morioka, Tetsuji Matsushita Electric (Japan)	III-24 (119)	e-QCC: Evolving Process Improvement Small Group Activity Fit to Workplace Environments (eQCC-職場環境に対応できる進化した工種改善小集団活動) Suglura, Tadashi Management Qualtex (Japan)	IV-24 (78)	Risk Management with Zero Error (エラーなしのリスクマネジメント) Swaminathan, V National Institution for Quality and Reliability (India)	V-24 (136)	Structured Care Plans for Quality Improvement of Elderly Care: Development of Databases of ADL Information (介護施設ケアプラン導入による高齢者ケアの質改善-ADL関連情報データベース構築) Kato, Shogo Univ. of Tokyo (Japan)	VI-24 (174)	Prevention of Slugging Breaking through the Reciprocating Compressor (往復動コンプレッサを用いた金属片破損防止) GSP3 & Off Site Group PTT Public Company (Thailand)
	17:00-17:25	I-20 (81)	Holistic Performance Excellence (HOPE) (全体的視野からのパフォーマンスエクセレンス) Nugroho, Aditya AIMS Consultants (Indonesia)	II-25 (96)	Gaining a Competitive Edge in the Knowledge Economy from your Customers (知識経済において顧客からの競争優位獲得) Pei, Denise Acuity Learning International (Singapore)	III-25 (164)	To Reduce Aluminum Back-up Board Deform of Model NL7359 (アルミ基板バックアップ板NL7359モデルの変形削減) My Mint Circle Mektac Manufacturing (Thailand)	IV-25 (67)	Transparency:Tool In Operational Excellence (透明性:事業エクセレンスにおけるツール) Joo, Lim Peng National Institute of Public Administration (Malaysia)	V-25 (181)	Lowering Re-operation Rate of Iatrogenic Injury of Biliary Tract (胆管性胆汁漏れ水腎管の再手術率削減) Liao, Chunhong People's Hospital of Hunan Province (China)	VI-25 (105)	Efficient Algorithm for the Reliability of Multi-State Consecutive-k-out-of-n:F System (連続k-out-of-n:Fシステムの信頼性理論における効率的アルゴリズム) Akba, Tomoaki Yamagata College of Industry and Technology (Japan)
	18:30-20:30	Farewell Banquet											
16(Fri)	Full day	Industrial Visits											

VII. Poster Presentation (ポスターセッション)

Sep	Time	Stream VII (Fri/425)											
15(Thu)	09:30 - 12:30	VII-1 (10)	Developed Methodology for Process Integration in Supply Networks (供給ネットワークの工程統合のための先進方法論) Stefanovic, Dusan University of Kragujevac (Serbia & Montenegro)	VII-3 (53)	Impact of TQM on the Mindset of Engineering Students (工学部学生の思考に対するTQMのインパクト) Doss, S. Prince Arockia BSA Crescent Engineering College (India)	VII-5 (84)	Assuring Quality and Safety of Drugs in Pharmaceutical Industry (製薬産業における製品の品質と安全の保証) Singh, K N Dr. Reddy's (India)	VII-7 (133)	A Method for Deriving New Products "Potential Needs" Based on Questionnaire Data (アンケート分析における顧客潜在ニーズ抽出法に関する一提案) Sakata, Masahiko Central MELCO (Japan)	VII-9 (148)	Brand QFD: Brand Quality Development for Maximizing "Life Time Value" (ブランドQFD:生涯価値最大化に向けたブランドクオリティ開発) Kato, Yulchiro Nagoya Institute of Technology (Japan)	VII-11 (127)	A Consideration about Building of the Evaluation System in the Skilled Worker (熟練工における評価制度構築についての一考察) Nishi, Toshiaki Okayama Shoka University (Japan)
		VII-2 (13)	The Transfer of QC Operations to Local Staff in Overseas Affiliated Companies (現地法人企業の「品質管理」活動での現地人材育成) Arakawa, Tatzu Kansai University (Japan)	VII-4 (65)	The Experience of KK Women's & Children's Hospital with Process Improvement Project (PIPs) for Clinical Quality Improvement (KK婦人小児科病院での臨床品質工種改善プロジェクトの道のり) Tan, K. H KK Women's and Children's Hospital (Singapore)	VII-6 (97)	Using FMEA in Fender Liner Process to Decrease Failure Rate (故障率削減のためにフェンダーライン工程にFMEAを適用する) Choomrit, Nirlawan Srinakharinwirot University (Thailand)	VII-8 (147)	Perception Difference of the Follower on the Self-Leadership Behavior (セルフリーダーシップ行動に関するフォロワーの知覚差について) Izui, Tsutomu Kansai University (Japan)	VII-10 (142)	A Proposal of New Modified 5S (Food Hygiene New 5S) on Food Industry and Some Fields Required Hygiene (食品産業および衛生が必要となる産業における新5Sの提案) Komemushi, Sadao Kinki University (Japan)	VII-12 (26)	The Challenges of Developing New Products (新製品開発への挑戦) Gopi, T. S. Kerala Agro Machinery (India)
	13:30 - 16:30	VII-13 (18)	Quality Through Measurement (測定による品質) Jain, Santosh Kumar Bharat Heavy Electricals (India)	VII-15 (72)	Quality Evaluation in the Design of Industrial Products (産業製品設計における品質の評価) Fargnoli, Mario University of Rome (Italy)	VII-17 (109)	Deployment of Quality Characteristics on Class of Mathematical Education for Modern Students-Expanding Tai's Model Into Quality Improvement of Education- (現代学生のための数学教育における品質特性の展開) Tsubaki, Michiko Univ. of Electro-Communications (Japan)	VII-19 (154)	Imaginary Experiment Based on Bivariate Evaluation for Diverse Market (多様な市場のための二変評価に基づく仮想実験) Tahara, Shinichiro Tokyo Univ. of Science (Japan)	VII-21 (135)	A Modeling Study on Environmental Risk Management (環境リスクマネジメントモデル研究) Shimamura, Yulchiro Tokyo University of Information Sciences (Japan)	VII-23 (190)	The Performance-Driven Race: How to Champion Executive Commitment to Excellence via Management Assessment (パフォーマンス向上レース:経営評価によるエクセレンスへ向けての幹部公約) Von Weber, M CH2M-HILL (USA)
		VII-14 (140)	A Study on Consumer's Attitude to the Registered Products of Green Purchasing Network (グリーン購入ネットワーク登録商品に対する消費者の意識について) Horie, Noriyuki Tokyo Univ. of Information Sciences (Japan)	VII-16 (76)	Leveraging Right Information Technology Architecture to Improve Performance of the Supply Chain (サプライチェーンのパフォーマンス改善のために正しく情報技術アーキテクチャを使用する) Ravichandran, N Lucas TVS (India)	VII-18 (51)	Use of the Process Failure Mode and Effect Analysis(PFMEA) for Improving Manufacturing Reliability (プロセスFMEA活用による製造の信頼性向上) Doss, S. Prince Arockia BSA Crescent Engineering College (India)	VII-20 (188)	QMS and EMS at Nuclear Fuel Manufacturer (核燃料製造業におけるQMSとEMS) Levchenko, Svetlana JSC Mashinostroitelny Zavod (Russia)	VII-22 (118)	Research on the Characteristics of QC Circle Activities in Present Day in China (中国におけるQCサークル活動の実態と特徴に関する調査研究) Seki, Yasuji Waseda University (Japan)	VII-24 (191)	Evolution of "Six Sigma" Delivering Gains for Intuit (Intuitに利益をもたらしたシックスシグマの進化) Amon-Higa, Vicki Intuit (USA)